

EXHIBIT 18

No image available for this record.

U.S. DIST COURT – MN
PLAINTIFF EXHIBIT
P-1112

Case No. 16-cv-1054-DTS

Case Number	Subject	Description	Case Owner	Date/Time Opened	Account Name	Installed Product: Installed Product Name	Contact Name	Contact: Email	
00319049	BA Blazed Advisor 7.1 to 7.3 Upgrade	<p>Hi Product support team, Below is an issue faced by a consultant whose client is Chubb. Chubb seems to be an existing BA user. He has been struggling to upgrade the Blaze project on his own and he needs assistance with it. As quoted by the client: The problem is, I am experiencing all the project files in read only mode after importing them in Blaze Advisor 7.3. Below are the steps: I have checked out an old Blaze Advisor 7.1 project from svn repo and saved it somewhere on my C drive. Say it xyz folder. Later on after having import instructions from Jeremy, I imported the project by selecting Rule project from the import wizard, creating a new connection by pointing it to that xyz folder, and importing the Blaze project from that xyz location. At the time of importing the project... I got three options: 1. Upgrade system folder to 7.3 and checkin 2. Upgrade to 7.3 without checkin 2. Dont upgrade. I select upgrade without checking in. Now I get my every project file in read only mode. Here are the details of the lead. First Name: Shaikh Imran Last Name: Aziz Email Address: imran.aziz@dws.com.au<mailto:imran.aziz@dws.com.au> Title: IT Consultant Company: DWS Phone: +61422678419 Extension: 123 Country: Australia State: Industry: Banking - Mortgage Nature of Inquiry: Platform,FICO Products Thank you. Regards, Vrinda Raizada Lead Development Specialist Asia Pacific [cid:image013.png@01D18449.C99A80C0]<http://www.fico.com/> Office +65 64227704 Mobile +65 91517014 www.fico.com<http://www.fico.com/> [http://www.fico.com/en/ficoworld/wp-content/uploads/2015/11/FW16-signature_01.jpg]<http://www.fico.com/en/ficoworld/> [http://www.fico.com/en/ficoworld/wp-content/uploads/2015/11/FW16-signature_02.jpg]<http://www.fico.com/en/ficoworld/></p>	Akanksha Rajput	03/21/2016 23:47	Chubb & Son	Blaze Advisor - Site & Enterprise 7.0	Shaikh Imran Aziz	imran.aziz@dws.com.au	Australia
00296206	Blaze Advisor for .NET product download question	<p>Hello, I am trying to download .Net version of Blaze Advisor but the only product available for me to download is a Java version. Our license covers both .NET and Java versions of the product. Please let me know how .net version can be downloaded. Thanks, Henry Henry Mirolyuz Senior Systems Architect Enterprise Architecture Chubb & Son, a division of Federal Insurance Company 82 Hopmeadow Street Simsbury, CT 06070 Phone: 860-408-2428 Cell: 860-294-6866 hmiroyuz@chubb.com This email (which includes any attachments) is intended to be read only by the person(s) to whom it is addressed. This email may contain confidential, proprietary information and may be a confidential attorney-client communication, exempt from disclosure under applicable law. If you have received this email in error, do not print it, forward it or disseminate or use it or its contents. In such event, please notify the sender by return email (or by phone at the number shown above) and delete the email file immediately thereafter. Thank you for your cooperation.</p>	Cecille Schutzmann-Barraca	08/28/2015 13:19	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 7.2	Henry Mirolyuz	hmiroyuz@chubb.com	United States
00266679	Blaze advisor rules engine configuration help	<p>Query: They would want to use the Blaze Advisor Rules Engine to configure for an insurance rating project. They would need help on configuring it. Their engineer in their company is on leave now so they need help from someone in FICO. Caller: David Gibbs Product: Blaze Advisor Rules Engine ORG: Chubb Insurance Company Location: Europe, London Phone: +44 207-956-5118 Email: davidgibbs@chubb.com</p>	Piao Wang	03/03/2015 1:46	Chubb Insurance	Blaze Advisor - Deployment - Perpetual License 6.1 sp7.1	David Gibbs	davidgibbs@chubb.com	United Kingdom

00217242	Ruleset runtime error flagging a different ruleset.	<p>This issue involves ruleset RS_ValidateRateModification. When we run our BrUnit test function, RS_ValidateRateModification_Ruleset_Test, we receive the following error for test case _17 : Running:</p> <pre>RS_ValidateRateModification_17 [+] [->] com.blazesoftware.rules.NdEvaluationException: Evaluation error java.lang.NullPointerException while evaluating "#\$0.initialStateModificationsTO.size()" in ruleset RS_ValidateRateModification [+] [->] com.blazesoftware.rules.NdEvaluationException: Call to 'assertTrue' failed Failed: Trace log does not contain the number of rules expected while evaluating "assert().assertTrue("Failed: Trace log does not contain the number of rules expected", (aRateModificationTO.traceLog.size() = 3))" in function RS_ValidateRateModification_17 [+] [->] com.blazesoftware.rules.NdEvaluationException: Evaluation error java.lang.NullPointerException while evaluating "#\$0.initialStateModificationsTO.size()" in function RS_ValidateRateModification_17 Finished in 0.032 seconds This error directs us to the Decision table DT_ResetRule10JustificationOnEndorsement. And we discovered that it finds an issue with the SRL Template, Cond_NoRule10Endorsement. In particular it finds fault with "rateModificationTO.initialStateModificationsTO.size() > 0". If we code this as "rateModificationTO.initialStateModificationsTO <> null and rateModificationTO.initialStateModificationsTO.size() > 0" it will work successful. But the question is when running test cases for RS_ValidateRateModification why does an error get flagged for the ruleset of DT_ResetRule10JustificationOnEndorsement. These rulesets are mutually exclusive. See attachments for rule service. We are using Blaze Version 7.1.2.</pre>	Karen Yue	04/15/2014 11:39	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 7.1.1	Terry Sass	tsass@chubb.com	United States
00217240	Additional rule for a decision table is not executing.	<p>This issue is in the Decision table DT_DetermineStateEligibility. For this ruleset we have an additional rule included as DT_DetermineStateEligibility_7. This rule should fire and execute each time the DT_DetermineStateEligibility ruleset is called. But in our BrUnit test case (see test case DT_DetermineStateEligibility_1) this rule does not execute. In this test case we should see _7 & _1 execute but we only will see _1 execute. Although, in our RuleFlow test case we will see _7 & _1 execute, see RF_Rule10ServiceRuleflow_3. This behavior for the BrUnit test case and the RuleFlow test case is inconsistent. See attachments for rule service. We are using Blaze Version: 7.1.2000.</p>	Karen Yue	04/15/2014 11:27	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 7.1.1	Terry Sass	tsass@chubb.com	United States
00206860	How to programmatically create a workspace of BVS repository	<p>I am looking for direction or examples on how to programmatically create a workspace of BVS repository, I looked through Blaze documentation and there are examples on how to create it by using NdRomAdminUtil utility but I could not find anything that tells me how to implement it directly in Java. The goal is to create a process which will: 1. Check if workspace exists and if not then create a workspace 2. If repository already exists then update it 3. Execute rules service Normally we deploy rules services as adb file but in this case we would like to be able to execute rules as soon as user checks-in in the RMA. Please let me know if you need any additional information.</p>	Karen Yue	03/12/2014 12:07	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 7.1.1	Henry Mirolyuz	hmiroyuz@chubb.com	United States

00201343	DT instances not loading after migrating to 7.2] com.blazesoftware.template.engine.NdValueInstancce cannot be cast to com.blazesoftware.template.engine.NdInstantiationList	Hi Roger, I was able to find 6.9 version of Decision Point repository and Mark will FTP it to you later today. I also included both 6.9 and 7.1 version of the repository for a different project, ARP2. This project was converted at the same time as Decision Point and there is an issue opening the existing instances of Decision Tables. It looks similar to the original issue and hopefully will give you more information. If you open TermsAndCondsAdminDeployment project in ARP2 repository, there are 3 instance file under TermsAndCondsBusinessLibrary. I cannot open neither of them, however if I create new instances for the same template it works fine. Please let me know if you have any question. Thanks, Henry Henry Mirolyuz • Senior Technical Analyst • Chubb Specialty Insurance • Chubb Group of Insurance Companies 82 Hopmeadow Rd • Simsbury, CT 06070 • Phone:(860) 408-2428 • Cell:(860) 294-6866 • * hmiroyuz@chubb.com This email and any files transmitted with it are confidential, proprietary and intended solely for the individual or entity to whom they are addressed. If you have received this email in error please delete it immediately.	Roger Price	02/07/2014 13:28	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 7.1.1	Mark Ruscitto	mruscitto@chubb.com	United States
00200451	Migrated DTs do not compile in 7.1.1	Existing projects using existing code templates are generating extra quotations around string values causing issues with the interpretation of strings as srl. this project is 3 years old and in production and compiled correctly with Blaze 6.9 we did have this issue until project was upgraded to Blaze 7.1 Please contact me Mark Ruscitto at mruscitto@chubb.com <u>Thanks for your help</u>	Roger Price	01/31/2014 11:05	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 7.1.1	Mark Ruscitto	mruscitto@chubb.com	United States
00199767	BA - Exception while checking in using CVS repository	Customer has converted the file based repo to CVS based repo and trying to check in but that is failing.	Emma Prentice	01/24/2014 8:04	Chubb & Son	Blaze Advisor - Site & Enterprise 7.0	Robert Dorobis	rdorobis@chubb.com	United States
00194153	Blaze Advisor - I have CLASSPATH questions when migrating from Blaze IDE to Eclipse based IDE	The blaze rules use a caching framework that is comprised of a set of jars. In Blaze 6 and prior all the required cache jars were just added to the setenv file. When running BRUnit tests, the cache would get properly initialized. When we migrated to Blaze 7 using the Blaze perspective inside of RAD we added all of the jars to the Blaze Advisor classpath inside of RAD (window->preferences->blaze advisor). All the rules built successfully, but when we ran the BRUnit tests, the JPA implementation classes responsible for loading the cache could not be found even though we included the com.ibm.ws.jpa.thinclient_7.0.0.jar on the Blaze Advisor classpath. The solution we found for BRUnit to find the JPA implementation classes was to add the com.ibm.ws.jpa.thinclient_7.0.0.jar to the Bundle-ClassPath in the manifest.mf file located in the <RAD INSTALL>\dropins\com.fairisaac.eclipse.extensions\META-INF directory. Additionally, we also had to add the javax.persistence package to the Export-Package directory. Further, we also had to add the caching jars and export the entities in the manifest file so that the file looks as follows: Manifest-Version: 1.0 Export-Package: javax.persistence,com.chubb.pvds.cache.entities Bundle-Vendor: FICO Bundle-ActivationPolicy: lazy Bundle-ClassPath: ..,com.ibm.ws.jpa.thinclient_7.0.0.jar,pvdscache_v42.jar,db2jcc.jar,db2jcc_license_cisuz.jar Bundle-Version: 7.1.0.v7503 Bundle-Name: %Bundle-Name Bundle-ManifestVersion: 2 Bundle-SymbolicName: com.fairisaac.eclipse.extensions Bundle-RequiredExecutionEnvironment: JavaSE-1.6 Questions: 1. Why couldn't the com.ibm.ws.jpa.thinclient_7.0.0.jar be found when running BRUnit tests when it was on the blaze advisor classpath inside of RAD? 2. We had to export the entities in the manifest file to resolve a class cast exception, why is that? 3. When do you need to add packages to the Export-Package line? 4. Can you please shed some light on how the 2 classpaths are used	Vidya Chava	12/13/2013 9:03	Chubb & Son	Blaze Advisor - Site & Enterprise 7.0	Mark Brehm	mbrehm@chubb.com	United States

00190723	Inference mode unsuccessful for Decision Table	I am working with Blaze Advisor version 7.1.1001 and I have a decision table of 7 columns and 12 rows along with 5 coded SRL rules. When I run my brUnit test cases that should execute a rule from the decision table, it will only get executed when using the execution mode of Sequential. When I run in Inference (The mode we want to use) with these same brUnit test cases it ignores the decision table and only executes the one expected SRL rule. The SRL rule that is executed performs no action since the condition tested will fail as expected. There are no data changes with these rules that would impact any other rule. Inference is the project properties default setting for a Decision Table.	Rajitha Godthi	11/20/2013 6:37	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 7.1.1	Terry Sass	tsass@chubb.com	
00189983	Product Support - Customer Portal Registration		Sudeepthi Behara	11/14/2013 8:47	Chubb & Son	FI Support FI Support	Terry Sass	tsass@chubb.com	
00184166	Client Contact is not satisfied with the product support received for FICO Network HOSTED	This is an automated message from the Vovici Customer Survey software with a request for the Support Team Manager of FICO Network HOSTED to contact one of their customers. Please open a new case for this issue under Oracle ID 7004 and assign it to the Support Team Manager of FICO Network HOSTED. The manager needs to contact Susan Chubbs regarding the following statement: for the product support received on case number 182572 Overall you were satisfied with the service you received on this specific Case - Strongly Disagree SR Support Engineer is Ervin Pearson. Client Comments (if any) are listed below: I had a new person that needed the emails for mailbox ge9212 and rp9212 be sent to her. Currently she is getting all emails even for mailbox fd9212. This is not correct. Additional data regarding this case: Survey sent - 10/21/2013 You were able to reach support when you needed help - No Opinion You were satisfied with the initial response received when you reported this case - Agree The severity assigned to this case was appropriate based on its impact to your business - Agree Your support engineer was knowledgeable and able to assist you - Disagree The engineer assigned to your case was courteous and professional in their communications - Agree The engineer assigned to your Service Request was responsive and provided timely status updates regarding your issue - Disagree This case was resolved in an acceptable timeframe - Strongly Disagree This case was resolved to your satisfaction - Strongly Disagree You are satisfied with our Product Support in general, beyond this specific case - Strongly Disagree Thanks, Gary Fronczak Product Support Lead Engineer This email and any files transmitted with it are confidential, proprietary and intended solely for the individual or entity to whom they are addressed. If you have received this email in error please delete it immediately.	Burt Morrow	10/22/2013 12:12	Fair, Isaac	DPS (Debt Placement Service) - Perpetual ASP	Gary Fronczak	garyfronczak@fico.com	Not Chubb
00182588	Console messages from custom java provider are being suppressed.	In our projects we have several custom java providers which are used to connect to external data source. Currently all console messages which are generated by these providers seems to be suppressed by Blaze Advisor IDE which makes troubleshooting of any provider issue difficult and time consuming. In Blaze Advisor 6.9 messages were displayed in command windows. Please let me know if there is a way to enable displaying of the console messages from custom providers in Blaze IDE	Roger Price	10/16/2013 13:56	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 7.1.1	Henry Miroyuz	hmiroyuz@chubb.com	United States
00173510	Error when attempting to generate adb file from RMA	Hello, I am getting the following error when trying to generate adb file from the RMA: Failed to load the server configuration from the file 'C:\RMA\DP\rma\Risk_FFP30_Eligibility_DL\adb\dp4.server'. Could not set 'password' to a non password credentials"com.blazesoftware.local.NdLocalServerException: Server 'C:\RMA\DP\rma\Risk_FFP30_Eligibility_DL\adb\dp4.server' on host 'CBWMJDPCM'. Failed to load the server configuration from the file 'C:\RMA\DP\rma\Risk_FFP30_Eligibility_DL\adb\dp4.server'. Attaching log and .server files Thanks, Henry	Karen Yue	08/20/2013 11:12	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 7.1.1	Henry Miroyuz	hmiroyuz@chubb.com	United States

00173136	ClassCast Exception in Blaze 7.1	We recently utried to upgrade from BA6.10.2 to BA 7.1. In the IDE (RAD 8.0.4), we see the following error for ALL rulesets, when I try to open a ruleset. "java.lang.ClassCastException: org.apache.xml.dtm.ref.DTManagerDefault incompatible with org.apache.xml.dtm.DTManager" We do not see the error in Blaze 6.10.2 with identical rules and application jars. The class that has the ClassCast exception is not in any of the application jars. We do not see	Roger Price	08/16/2013 13:01	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 7.1.1	Diptesh Patel	dpatel@chubb.com	United States
00165135	Unable to update instances with the template changes	New value holder was added to the template. When developer opens an instance file Blaze displays the message: "The template for this file has changed, requiring the following correction" However when option "Apply those correction" is selected, nothing happens and developer is still presented with the same screen, the only way to advance to the next screen is to select "Do not apply them"	Karen Yue	07/02/2013 12:16	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 7.1.1	Henry Mirolyuz	hmiroyuz@chubb.com	United States
00162489	missing IB for BA 7.1	Fulfillment, Please create an IB for Blaze Advisor 7.1 for the client Chubb & Son so that I can link my support case with the correct IB. Thanks, Karen This email and any files transmitted with it are confidential, proprietary and intended solely for the individual or entity to whom they are addressed. If you have received this email in error please delete it immediately .	Sudeepthi Behara	06/18/2013 14:27	Fair, Isaac	FI Support FFC Support	Jiayuan Yue	karenyue@fico.com	
00162454	Unhandled event loop exception creating a ruleset	In a new Eclipse workspace with a new simple non-versioning file repository, in a new project, the workbench throws an Unhandled event loop exception when trying to lunch the New Ruleset wizard. eclipse.buildId=M20120208-0800 java.version=1.6.0_23 java.vendor=Sun Microsystems Inc. BootLoader constants: OS=win32, ARCH=x86_64, WS=win32, NL=en_US Framework arguments: -showlocation Command-line arguments: -os win32 -ws win32 -arch x86_64 -showlocation Error Tue Jun 18 12:57:36 EDT 2013 Unhandled event loop exception java.lang.NullPointerException at com.fairisaac.eclipse.builder.integration.wizards.NdEclNewEntityWizard.bkCZyNT\$(:136) at com.fairisaac.eclipse.builder.integration.wizards.NdEclNewEntityWizard.bkCZyNt\$(:147) at com.fairisaac.eclipse.builder.integration.commands.NdEclNewWizardCommand.bkCZyvGL(:78) at com.fairisaac.eclipse.builder.integration.commands.NdEclNewWizardCommand.execute(:51) at org.eclipse.ui.internal.handlers.HandlerProxy.execute(HandlerProxy.java:293) at org.eclipse.core.commands.Command.executeWithChecks(Command.java:476) at org.eclipse.core.commands.ParameterizedCommand.executeWithChecks(ParameterizedCommand.java:508) at org.eclipse.ui.internal.handlers.HandlerService.executeCommand(HandlerService.java:169) at org.eclipse.ui.internal.handlers.SlaveHandlerService.executeCommand(SlaveHandlerService.java:241) at org.eclipse.ui.internal.handlers.SlaveHandlerService.executeCommand(SlaveHandlerService.java:241) at org.eclipse.ui.menus.CommandContributionItem.handleWidgetSelection	Karen Yue	06/18/2013 10:37	Chubb & Son	Blaze Advisor - Site & Enterprise 7.0	Peter Davis	peterdavis@chubb.com	United States

00161429	Blaze Advisor 7.1 - Unable to access Informix database using Db provider	User is getting the following SQL exception when trying to open instance of the decision table which is using database provider for one of the value holders. ***** com.blazesoftware.template.metaphor.NdMetaphorModelException: Errors were encountered while generating default value for template '/Technical Library/Risk_Common_TL/Providers/Decision Table Template1.Cell Template' Error at node 'parameter1_Equal_to.value' [0] Message text will be provided in later releases java.lang.NullPointerException java.lang.NullPointerException at com.blazesoftware.template.metaphor.deactable.WjJiyCR.WjJiykN(Unknown Source) at com.blazesoftware.template.metaphor.deactable.NdDecTableInstanceModel.WjJcqWH(Unknown Source) at com.blazesoftware.template.metaphor.deactable.NdDecTableInstanceModel.WjJiuWC(Unknown Source) at com.blazesoftware.template.metaphor.deactable.NdDecTableInstanceModel.WjImFBO(Unknown Source) at com.blazesoftware.template.metaphor.deactable.NdDecTableInstanceModel.WjImFaP(Unknown Source) at com.blazesoftware.template.metaphor.deactable.NdDecTableInstanceModel.setMetaphorInstance(Unknown Source) at com.blazesoftware.template.metaphor.deactable.NdDecTableModelFactory.setDecTableInstance(Unknown Source) at com.blazesoftware.devtools.deactable.NdDevDecTableInstanceResourceEditor.setEditedResource(Unknown Source) at com.blazesoftware.devtools.rules.NdDevEditManager.WjICVZT(Unknown Source) at com.blazesoftware.devtools.rules.NdDevEditManager.WjIjkHX(Unknown Source) at com.blazesoftware.devtools.rules.NdDevEditManager.WjIIQG(Unknown Source)	Karen Yue	06/11/2013 13:22	Chubb & Son	Blaze Advisor - Site & Enterprise 7.0	Henry Miroyuz	hmiroyuz@chubb.com	United States
00161408	Unable to access support site	Hello, I was trying to reset my password for the support site, however I did not receive the email with the reset instructions. Please let me know how the password can be reset. My email address is hmiroyuz@chubb.com Thanks, Henry Henry Miroyuz • Senior Technical Analyst • Chubb Specialty Insurance • Chubb Group of Insurance Companies 82 Hopmeadow Rd • Simsbury, CT 06070 • Phone: (860) 408-2428 • Cell: (860) 294-6866 • * hmiroyuz@chubb.com This email and any files transmitted with it are confidential, proprietary and intended solely for the individual or entity to whom they are addressed. If you have received this email in error please delete it immediately.	Aileen DeCoy	06/11/2013 12:25	Chubb & Son	FISupport FISupport	Henry Miroyuz	hmiroyuz@chubb.com	United States
00156718	DB2 Provider errors in Blaze 7.1	Hi Vidya. I am working with Peter Davis on Rule project migration. We are currently using DB2 providers in the coding of our templates. The connection to DB2 is not working and I receive the following error message when I try to generate a new instance of the table which uses the DB2 provider. Additionally, on existing templates the drop down does not get populated from the table and list is empty. I am attaching the snagit of the jar file class path to the DB2 drivers and the provider details. Are there any changes to how to use the DB2 providers in Advisor 7.1? Error in Advisor 71: Provider Detail: Classpath to the driver: Thanks, Amna This email and any files transmitted with it are confidential, proprietary and intended solely for the individual or entity to whom they are addressed. If you have received this email in error please delete it immediately.	Vidya Chava	05/10/2013 7:21	Chubb & Son	Blaze Advisor - Site & Enterprise 7.0	Amna Quraishi	aquraishi@chubb.com	United States

00155063	Error migrating Rule Project from 6.9 to 7.1	Good Morning, I have a Rule Project in a BVS Private repository which is at version 6.9. After creating a version 7.1 CVS Repository and Workspace and importing the 6.9 project into it, I get the following error displayed on the Eclipse Problems view. The Project in the Project Explorer view is decorated with a "Red X": Description Resource Path Location Type Internal compiler error:java.lang.ClassCastException: com.blazesoft.template.repository.objects.NdPromProvider incompatible with com.blazesoft.template.repository.objects.NdPromTemplate Service Authorization Business Project [SuretyRuleRepository] Unknown Blaze Advisor Compilation Problem The complete repository contains about 20 Rule Projects but only 2 have this error. The other 18 have migrated successfully. thanks, Pete This email and any files transmitted with it are confidential, proprietary and intended solely for the individual or entity to whom they are addressed. If you have received this email in error please delete it immediately.	Vidya Chava	04/29/2013 8:52	Chubb & Son	Blaze Advisor - Site & Enterprise 7.0	Peter Davis	peterdavis@chubb.com	United States
00155061	Requesting FICO Online Support Credentials	Good morning, Please send credentials for accessing the Online Support portal for Blaze Advisor. Chubb's Advisor Developer/Deployer Licences are: 11-1-1-0-ASKIKZHUUUCFC-3662-inf 12-1-1-0-ATSGMHH31K4ND-936-inf Thank you, Pete Davis This email and any files transmitted with it are confidential, proprietary and intended solely for the individual or entity to whom they are addressed. If you have received this email in error please delete it immediately.	Sudeepthi Behara	04/29/2013 8:48	Chubb & Son	FI Support FI Support	Peter Davis	peterdavis@chubb.com	United States
00152084	FTS - Chubb and Son BA - request to add FICO user to existing folder	From: Welker, Irwin E Sent: Thursday, April 04, 2013 6:17 PM To: Hollick, Andrew (Andy) Cc: Mangan, Joan; Berkland, Keith Subject: FTS account setup request Hi Andy, I hope all is going well. Are you still the contact person for setting up new FTS accounts for customers and/or changing other privileges? I have two requests that have just come in today. Keith Berkland of FICO needs access to the Chubb folder (he's doing work for them) so he can upload a repository of 14MB. The Chubb folder already exists. This is for SR # 143861. Alternately, if there is a separate location Keith can upload the file to as a FICO employee, where I can see it, that would be fine, too. Keith does see the following folders when he logs in, so maybe that's sufficient for him, though I don't see any individual FICO employee folders on my side in order to download them:	Peter Watkins	04/05/2013 0:51	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.9.1	Irwin Welker	irwinwelker@fico.com	United States
00149019	Re: Service Request #901125 Client ID 17998 Blaze Advisor Fulfillment	I need to obtain the following Blaze Advisor Fix download. Please advise how I can proceed. Thanks Candice Merritt Sr. Programmer Analyst, Tool Support, EDI Enterprise Infrastructure Support & Services 908-903-7863 cmerritt@chubb.com	Cecille Schutzmann-Barraca	03/07/2013 10:40	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 7.1.1	Candice Merritt	cmerritt@chubb.com	United States
00147767	Blaze Advisor: Chubb: The RMA workspace is read-only when deployed in WebSphere v7.	Hi Please find the details of the Blaze and the deployment environment below. Client: Chubb Blaze Advisor version: 7.1 JRE version: 1.6_06 AppServer: Websphere Application Server v7.0 RMA Customizations: Yes I am currently working for Chubb, using Blaze Advisor 7.1, whose requirement is connect to multiple repositories through a single RMA. We have written a custom init repository handler to handle this case. When we deploy the EAR with this customization in WebSphere 7.1, we encounter a peculiar behavior. When a user first connects to RMA, the workspace is created properly and the user is able to perform his operations normally. However, if the WAS is restarted and the EAR redeployed, the same user is logged in read-only mode and is unable to perform any versioning operations. PFA the custom Init handler which we use to connect to the repositories. Thanks and Regards Vamsee Voleti Solution Integration Consultant - I Global Delivery Center< http://cic-consulting/sites/gdc/default.aspx > FICO (O) +91-80-41371573 (C) +91-9008066071 vamseevoleti@fico.com<mailto:vamseevoleti@fico.com> I www.fico.com< http://www.fico.com > This email and any files transmitted with it are confidential, proprietary and intended solely for the individual or entity to whom they are addressed. If you have received this email in error please delete it immediately.	Vidya Chava	02/25/2013 4:05	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 7.0.1	Diptesh Patel	dpatel@chubb.com	United States

00146258	I need a Blaze Advisor version 7.1.1 IP for account Chubb & Son	Thanks, Roger Price Product Support - Lead Engineer FICO T 209.627.8766 (Pacific Time Zone) This email and any files transmitted with it are confidential, proprietary and intended solely for the individual or entity to whom they are addressed. If you have received this email in error please delete it immediately.	Aileen DeCoy	02/06/2013 16:41	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.9.1	Roger Price	rogerprice@fico.com	
00145649	BA - Sequential Decision Tables not executing as expected.	My application is currently running Blaze 6.7 (no RMA). I migrated to v7.0 and used an automated test harness to verify that all rules behaved as they did in v6.7. I then migrated from v7.0 to v7.1.1. Automated testing uncovered 2 rule sets (Decision Tables) that are not behaving as expected. Both are defined as having an execution mode of Sequential, but in verifying the rules that executed, they are behaving as if their execution mode is RETE. What information do you need to begin your	Vidya Chava	01/31/2013 5:30	Chubb & Son	Blaze Advisor - Site & Enterprise 7.0	David Deoto	ddeoto@chubb.com	United States
00145497	Product Support - Customer Portal Registration	The user name and password I used last year for Blaze support no longer work. What do I need to do to have them activated?	Chabi Anand	01/29/2013 11:52	Chubb & Son	FI Support FI Support	David Deoto	ddeoto@chubb.com	United States
00143922	FW: Overzicht werkorder 211-1353148577181 van 17-11-2012	-----Original Message----- From: Beddenreus Helmond [mailto:filial.helmond@beddenreus.nl] Sent: Tuesday, January 15, 2013 3:38 AM To: Info@fairisaac.com Subject: FW: Overzicht werkorder 211-1353148577181 van 17-11-2012 m.v.g. Cindy van Hees Beddenreus Helmond filial.helmond@beddenreus.nl 0031 492 56 40 15 Nijverheidsweg 10, 5705 BN HELMOND www.beddenreus.nl -----Oorspronkelijk bericht----- Van: noreply@ajaxchubbvarel.nl [mailto:noreply@ajaxchubbvarel.nl] Verzonden: zaterdag 17 november 2012 12:50 Aan: Beddenreus Helmond Onderwerp: Overzicht werkorder 211-1353148577181 van 17-11-2012 Geachte relatie, Bijgaand ontvangt u de werkorder van onze serviceafdeling. Wij vertrouwen er op dat alle werkzaamheden naar uw tevredenheid zijn uitgevoerd. Mocht u nog vragen hebben dan kunt u contact opnemen met de Centrale Serviceorganisatie, bereikbaar op telefoonnummer 0900-2802028 (10 eurocent p/min.) en per e-mail service@ajaxchubbvarel.nl. Het is helaas niet mogelijk om uw eventuele reactie op deze e-mail te ontvangen en beantwoorden. Indien u per e-mail wenst te communiceren kunt u bovenstaand e-mailadres hanteren. Met vriendelijke groet, Centrale Serviceorganisatie Ajax Chubb Varel This message has been scanned for malware by Websense. www.websense.com This email and any files transmitted with it are confidential, proprietary and intended solely for the individual or entity to whom they are addressed. If you have received this email in error please delete it immediately.	Product Support Unclaimed Queue	01/15/2013 13:26	Unidentified Client	LC-Con-All			Not Chubb?
00142651	Blaze Advisor: Incompatible JVM error when I try to logon to 7.1 RMA in WAS	Hi I am trying to upgrade the RMA at Chubb to use Blaze Advisor 7.1. The following are the details of my environment: Blaze Advisor : 7.1.0 RAD : 8.0.4.1 WAS: 7.0.0.13 Jre : The one which is shipped with 8.0.4.1 - IBM SDK SR10. I get the following error when I try to run the web application. It tells me that the current JVM running is IBM SDK SR8. Could you please help me diagnose this problem? [cid:image001.gif@01CDEA79.2FCBA4F0] Thanks and Regards Vamsee Voleti Solution Integration Consultant - I Global Delivery Center<http://cic-consulting/sites/gdc/default.aspx> FICO (O) +91-80-41371573 (C) +91-9008066071 vamseevoleti@fico.com<mailto:vamseevoleti@fico.com> I www.fico.com<http://www.fico.com/> This email and any files transmitted with it are confidential, proprietary and intended solely for the individual or entity to whom they are addressed. If you have received this email in error please delete it immediately.	Vidya Chava	01/04/2013 9:50	Fair, Isaac	Blaze Advisor - Deployment - Perpetual License 7.1	Vamsee Voleti	vamseevoleti@fico.com	United States

00137490	Blaze Advisor 7.1 and IBM JRE 1.6.0 SR9	<p>Hello, I am on a client site (Chubb Specialty Insurance) that is using RAD 8.5 (Eclipse 6 Helios) and IBM JRE 1.6.0 SR9. After installing the BA eclipse plugin and eclipse restarts they get the below error message. The alarming part is: This Java virtual machine is not supported for use with Blaze Advisor because the implementation of java.beans.Introspector failed to pass validation. According to the BA 7.1 installation guide SR9 is not one of the supported versions however the client cannot just upgrade JVM versions since it is a corporate enterprise policy. Any recommendations? Is there a workaround? Thanks Daniel J. Gaughan Senior Consultant FICO T 708 226 9937 C 708 606 9814</p> <p>DanGaughan@fico.com<mailto:DanGaughan@fico.com> www.fico.com<http://www.fico.com> From: hmiroluz@chubb.com [mailto:hmiroluz@chubb.com] Sent: Wednesday, November 14, 2012 2:39 PM To: Gaughan, Daniel John (Dan) Subject: IBM JDK Issue An internal error occurred during: "Loading the connection for the Blaze Advisor Admin Repository.". Failed loading repository configuration from 'C:\Blaze\Advisor71\lib\Admin Repository\com.blazesoftware_repository_config.cfg'. This Java virtual machine is not supported for use with Blaze Advisor because the implementation of java.beans.Introspector failed to pass validation. Contact Blaze Advisor technical support for information about alternative supported versions of this Java virtual machine. The current Java virtual machine vendor is IBM Corporation and its version is 1.6.0. Java virtual machine detailed version information: JRE 1.6.0 IBM J9 2.4 Windows 7 x86-32 jvmwi3260sr9-20110726_87724 (JIT enabled, AOT enabled) J9VM - 20110726_087724 JIT - r9_20101028_17488ifx17 GC - 20101027_AA [cid: 1_0D9A9C200D9A95F800715D9085257AB6] This email and any files transmitted with it are confidential, proprietary and intended solely for the individual or entity to whom they are addressed. If you have received this email in error please delete it immediately</p>	Igor Maler	11/14/2012 12:55	Fair, Isaac	Blaze Advisor - Site & Enterprise 7.0	Dan Gaughan	dangaughan@fico.com	United States
00134136	CHUBB: Error while opening the Blaze perspective in RAD	<p>Hi Please find below the information regarding the issue I am facing.</p> <p>Client : CHUBB Environment : Blaze Advisor 7.1, Java Version - 1.6, RAD IDE Description : I have installed Blaze Advisor 7.1 as a plugin in RAD. When I try to open the Blaze perspective to connect to my repository, I get the following error. problems opening perspective com.fairisaac.eclipse.advisorPerspective I have tried uninstalling and installing the plugin but the same problem persists. Thanks and Regards Vamsee Voleti Solution Integration Consultant - I Global Delivery Center<http://cic-consulting/sites/gdc/default.aspx> FICO (O) +91-80-41371573 (C) +91-9008066071</p> <p>vamseevoleti@fico.com<mailto:vamseevoleti@fico.com> www.fico.com<http://www.fico.com/> This email and any files transmitted with it are confidential, proprietary and intended solely for the individual or entity to whom they are addressed. If you have received this email in error please delete it immediately</p>	Rajitha Godthi	10/11/2012 8:12	Chubb & Son	Blaze Advisor - Site & Enterprise 7.0	Vamsee Voleti	vamseevoleti@fico.com	United States
00133173	Fulfillment: Blaze Advisor 7.1 for Chubb & Son	<p>FICO Fulfillment: Please make Blaze Advisor 7.1 available for download by Henry Miroluz and Diptesh Patel from Chubb & Son. Thank you! Mike Sawyer Client Partner - Insurance & Healthcare FICO Boston, MAT 617 589 4651 C 617 401 1380</p> <p>mikesawyer@fico.com<mailto:mikesawyer@fico.com> www.fico.com<http://www.fico.com> This email and any files transmitted with it are confidential, proprietary and intended solely for the individual or entity to whom they are addressed. If you have received</p>	Cecille Schutzmann-Barraca	10/03/2012 8:18	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 7.0.1	Michael L (Mike) Sawyer	mikesawyer@fico.com	United States

00131871	BA - Display format of the decision table is not getting resolved properly	<p>Hi Team, Client: Chubb Environment: Blaze Advisor 6.10 Java version, Issue : The display format in the decision table is not getting resolved when the value holder has count as "1 or more". Description Step1: create a single axis decision table with condition column as some integer property and add some action column. Step2: Go to the >= code template(auto-generated) of the decision table. In the display format of this code template a hardcoded symbol ">=" is present as a prefix to the placeholder. It will look like this [cid:image001.png@01CD9803.890F2F50] Step3: Generate the instance of the Decision Table. Add some value for this code template. It will look like this [cid:image002.png@01CD9803.890F2F50] Please notice the symbol appearing before the value entered. Step5: Got to the same code template and change the count of the value holder to "1 or more". And also put a loop in the SRL content to avoid any compilation error. It will look like this [cid:image003.png@01CD9803.B7CFB8A0] Now again generate the instance of the table and add some value for the >= code template. It will look something like this. [cid:image004.png@01CD9804.60E69DF0] NOTICE that there is no symbol before the values entered. The symbol should at least come for the first value entered. Now this can very well create a confusion in the mind of the user that the value is compared with which operator. Please note that none of the html tags gets resolved in this case.(case of "1 or more") Please let me know how can this issue be resolved. Thanks, Abhinav Ranjan Solution Integration-Consultant I abhinavranjan@fico.com<mailto:abhinavranjan@fico.com> Work-+91-80-413-71887 Global Deilvery Centre This email and any files transmitted with it are confidential, proprietary and intended solely for the individual or entity to whom they are addressed. If you have received this email in error please delete it immediately.</p>	Emma Prentice	09/21/2012 1:55	Chubb & Son	Blaze Advisor - Site & Enterprise 6.10.2	Abhinav Ranjan	abhinavranjan@fico.com	
00131543	MB7.3 Scorecard Disabled	<p>Hello, After trying to generate population stability for a demonstration for Chubb. To do that, I want to build a quick scorecard. Now, in 7.3, regardless of the dataset that I select, I get the screen below. License keys look good through Dec. Any ideas? [cid:image001.png@01CD9644.D0DF2580] Mac Belniak Principal Consultant - Model Builder 847.873.3633 This email and any files transmitted with it are confidential, proprietary and intended solely for the individual or entity to whom they are addressed. If you have received</p>	Nhieu Lam	09/19/2012 7:01	Fair, Isaac	Model Builder - Annual License 7.2.1	MacGregor Belniak	macbelniak@fico.com	Not Chubb

00128173	Blaze 6.10 decision simulator runs out of permgen space	<p>Hi, When I run my simulation 3 or 4 times from the IDE, I get an error that I run out of perm gen space. Sometimes I have to wait until after the simulation hangs for a while before the message appears, but the problem can also be identified when the simulation stops processing increasing the % finished for more than a minute. At that point it is hung and the message should appear. Customer : Internal (Blaze SE for demo) Contact: George LeBlanc Phone:267-980-7063 eMail: georgeleblanc@fico.com<mailto:georgeleblanc@fico.com> windows7 64 bit java 1.6.0_33 blaze 6.10.2 I have placed the appropriate items required to reproduce this in \\Stpfile01\DM_PROD1\TEAMS\TEAMS\SHARE\LeBlanc\Decision_Simulator_for_Support<file://\\Stpfile01\DM_PROD1\TEAMS\TEAMS\SHARE\LeBlanc\Decision_Simulator_for_Support> 1. Double click the jar file to start the installer. DO NOT UNPACK THE JAR 2. On the three tabs in the installer, enter the directory where you want the project installed, your java sdk home, and your blaze home 3. In the <where you installed>\version1\bin directory double click startDBserver.bat (note this is the database and needs to be running whenever running the simulation) 4. Double click on launchBuilder.bat 5. Connect to the repository at \version1\workspaces\sharedWorkspace with admin/admin as credentials 6. Open the Model Test Simulation project 7. Hit the run button to execute the simulation 8. Repeat 7 until permgen space error. [cid:image001.jpg@01CD7C86.7DB813D0] This email and any files transmitted with it are confidential, proprietary and intended solely for the individual or entity to whom they are addressed. If you have received this email in error please delete it immediately.</p>	Roger Price	08/17/2012 12:27	Chubb & Son	Blaze Advisor - Site & Enterprise 6.10.2	George R LeBlanc	georgeleblanc@fico.com	United States
00125689	RMA Performance Issues	We have been having RMA performance issues. Our environment is as follows: Blaze Advisor 6.10.2.1 Next Generation RMA Websphere 7 CVS for SCM As per Jeremy Chen, I am opening an SR. We tried 6.10.2.2 (which was supposed to have performance improvements), but we did not experience any improvements. I have uploaded our Blaze repository (and several associated jars) to the FICO FTS site (/Chubb and Son 17998 BA/ToFICO/PVDS_CodeBase.zip)	Rajitha Godthi	07/26/2012 7:01	Chubb & Son	Blaze Advisor - Site & Enterprise 6.10.2	Diptesh Patel	dpatel@chubb.com	United States
00122470	Product Support - Customer Portal Registration	I used to have an account with the old FICO Support Site. (Account number 17998).	Petra Shea	07/10/2012 12:33	Chubb & Son	FI Support FI Support	Diptesh Patel	dpatel@chubb.com	United States
00110250	BA - TEST - Check out from CVS branch locks same item on CVS Head		Karen Yue	11/10/2011 14:21	Chubb & Son	Blaze Advisor - Site & Enterprise 6.10.2	Diptesh Patel	dpatel@chubb.com	United States
00110245	FOS - Request access to support portal		Aileen DeCoy	09/01/2011 9:15	Chubb & Son	Blaze Advisor - Site & Enterprise 6.10.2	Diptesh Patel	dpatel@chubb.com	United States
00110243	BA - login issue with CVS repository		Karen Yue	08/18/2011 16:27	Chubb & Son	Blaze Advisor - Site & Enterprise 6.10.2	Diptesh Patel	dpatel@chubb.com	United States
00109886	BA - DEV - Unynchronized use of provider		Karen Yue	09/06/2011 14:35	Chubb & Son	Blaze Advisor - Site & Enterprise 6.9.3	Sat Varre	svarre@chubb.com	United States
00109838	Blaze Advisor - exception during pre-compilation		Karen Yue	09/08/2007 6:52	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.5	Peter Davis	peterdavis@chubb.com	United States
00109176	Blaze Advisor - migration issue		Karen Yue	09/08/2007 1:09	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.5	Peter Davis	peterdavis@chubb.com	United States
00108980	Blaze Advisor - example on BOSS website		Karen Yue	09/08/2007 6:52	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.5	Gerard A Baksys	gbaksys@chubb.com	United States
00108943	BA - Chubb PVDS Instance validation Error and RMA performance issue		Karen Yue	07/12/2011 10:35	Chubb & Son	Blaze Advisor - Site & Enterprise 6.9.3	Xun Shao	xunshao@fico.com	United States
00108929	FOS - FICO Online Support (FI Support) user called and needs access to FI Support		Petra Shea	08/23/2011 9:25	Chubb & Son	FI Support FI Support	Jim Alfano	jalfano@chubb.com	United States

00108633	BA - DEV - user wants to know the new blaze also supports		Karen Yue	11/17/2011 13:02	Chubb & Son	Blaze Advisor - Site & Enterprise 6.7	Tony Zhang	tonyzhang@chubb.com	Canada
00108000	BA - Blaze Advisor Request for instructions for downloading Blaze Advisor 7 (java)		Petra Shea	11/07/2011 11:41	Chubb & Son	Blaze Advisor - Site & Enterprise 6.7	Diptesh Patel	dpatel@chubb.com	United States
00107071	BA - Excluded folder still show in NGRMA		Karen Yue	08/19/2011 10:20	Chubb & Son	Blaze Advisor - Site & Enterprise 6.10.2	Diptesh Patel	dpatel@chubb.com	United States
00107070	BA - issue with deleting first 5 rules		Karen Yue	08/19/2011 8:59	Chubb & Son	Blaze Advisor - Site & Enterprise 6.10.2	Diptesh Patel	dpatel@chubb.com	United States
00107069	BA - NGRMA logon button not available in Chrome or Safari browsers		Karen Yue	08/18/2011 16:49	Chubb & Son	Blaze Advisor - Site & Enterprise 6.10.2	Diptesh Patel	dpatel@chubb.com	United States
00106994	BA-v6.10.1 .Net Upgrade Release		Petra Shea	04/15/2011 7:53	Chubb & Son	Blaze Advisor - Site & Enterprise 6.10.1	Henry Mirolyuz	hmiroyuz@chubb.com	United States
00106763	Class names are truncated if relative path is used		Karen Yue	02/03/2009 8:07	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.5	Henry Mirolyuz	hmiroyuz@chubb.com	United States
00106641	BA - Chubb&Son reported RMA responsiveness query		Karen Yue	05/19/2011 11:47	Chubb & Son	Blaze Advisor - Site & Enterprise 6.9.3	Jim Alfano	jalfano@chubb.com	United States
00106557	Blaze- Blaze Advisor 6.10 Java now available		Petra Shea	01/11/2011 7:12	Chubb & Son	Blaze Advisor - Site & Enterprise 6.9.2	Henry Mirolyuz	hmiroyuz@chubb.com	United States
00106537	Blaze Advisor - experiencing problem with loading the page containing large number of rules		Karen Yue	09/08/2007 6:52	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.5	Henry Mirolyuz	hmiroyuz@chubb.com	United States
00106277	BA - DEV - Unable to edit 2nd checkout Decision Table		Karen Yue	02/22/2012 13:29	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.9.1	Eric Gottmann	gottmane@chubb.com	United States
00106009	BA - TEST - having a problem installing BA7		Karen Yue	11/15/2011 13:12	Chubb & Son	Blaze Advisor - Site & Enterprise 7.0	Pete Davis	pdavis@chubb.com	United States
00104936	BA - DEV - Need assistance upgrading the version from 6.7 to 7.0		Steven Pratt	05/21/2012 5:43	Chubb & Son	Blaze Advisor - Site & Enterprise 6.7	David Deoto	ddeoto@chubb.com	United States
00094658	Please provide the information to download Advisor 6.5.2. Thank You		Cecille Schutzmann-Barraca	08/16/2007 5:31	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.5.2	Gerard A Baksys	gbaksys@chubb.com	United States
00093247	BA - Blaze Advisor v7.0.1 Java Upgrade		Haleema Sadiya	02/10/2012 8:15	Chubb & Son	Blaze Advisor - Site & Enterprise 6.10.2	Henry Mirolyuz	hmiroyuz@chubb.com	United States
00091524	FI Support: FICO Online Support Request		Cecille Schutzmann-Barraca	11/12/2009 9:50	Chubb & Son	FI Support FISupport	Robert Dorobis	rdorobis@chubb.com	United States
00090839	Blaze Advisor - Client requesting to receive a download email for Blaze Advisor version 6.7		Cecille Schutzmann-Barraca	03/25/2009 14:40	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.5	Henry Mirolyuz	hmiroyuz@chubb.com	United States
00090469	Please provide the information to download Advisor 6.5.5		Cecille Schutzmann-Barraca	03/28/2008 7:54	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.5	Henry Mirolyuz	hmiroyuz@chubb.com	United States
00090119	Blaze : Client is having issues with Blaze Java 6.5.3 that they are using		Cecille Schutzmann-Barraca	11/10/2008 10:35	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.5	Mitchell Ross	mitchellross@chubb.com	United States
00089747	BA Java 617 Wants the newer version download file for Blaze Advisor		Cecille Schutzmann-Barraca	06/20/2007 6:52	Chubb & Son	Blaze Advisor - Development - Perpetual License 6.1.7	Scott Kliment	skliment@chubb.com	United States
00088622	BA - Client is requesting provide instructions on how to download 6.9 for NFT		Cecille Schutzmann-Barraca	09/02/2010 11:52	Chubb & Son	Blaze Advisor - Site & Enterprise 6.9.2	Henry Mirolyuz	hmiroyuz@chubb.com	United States

00087574	Blaze Advisor Fulfillment		Cecille Schutzmann-Barraca	08/14/2007 9:41	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.5.2	Candice Merritt	cmerritt@chubb.com	United States
00087401	BA - Client is unable to login to the fair isaac website he gets an error stating login failed ,please check the user name / password		Cecille Schutzmann-Barraca	02/02/2009 14:27	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.5	Henry Mirolyuz	hmiroyuz@chubb.com	United States
00087317	Please reset password for Blaze Advisor download site		Cecille Schutzmann-Barraca	06/08/2010 10:28	Chubb & Son	FISupport FISupport	Henry Mirolyuz	hmiroyuz@chubb.com	United States
00082462	Chubb Needs the key to the blaze upgrade		Gary Fronczak	09/27/2007 10:58	Chubb & Son	Blaze Advisor - Development - Perpetual License 6.5	Yujing Li	jenniferli@fico.com	
00079173	Blaze Advisor - Client wants Blaze Advisor Release 6.9 Available for Download		Gary Fronczak	04/23/2010 7:04	Chubb & Son	Blaze Advisor - Site & Enterprise 6.9	Henry Mirolyuz	hmiroyuz@chubb.com	United States
00076105	BA - Client's request to have access to the resource on the day of the test to answer any questions as needed		Roger Price	09/21/2010 10:32	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.9.1	Jeanne Kirk	jkirk@chubb.com	United States
00076104	RMA Error logging in multiple users NdExpressionEvaluatorException com.blazesoftware.template.engine.WjlcynD.Wjlcym		Roger Price	08/17/2010 9:03	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.9.1	Kavish Agarwal	kagarwal@chubb.com	United States
00075582	BA-Vovici Customer Survey request		Irwin Welker	11/15/2010 12:10	Chubb & Son	Blaze Advisor - Site & Enterprise 6.7	Samuel Raj	samuel.raj@acs-inc.com	United States
00075206	NdRepositoryException: is not the owner of the workspace		Roger Price	04/21/2009 13:35	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.5	Robert Dorobis	rdorobis@chubb.com	United States
00075205	BA - No status to show checked out items		Roger Price	04/14/2009 11:58	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.5	Karen Xie	xxie@chubb.com	
00075137	java.util.zip.ZipException: duplicate entry: CCI upon export of project		Roger Price	10/10/2008 7:49	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.5	Irene Wong-Bushby	iwongbushby@chubb.com	United States
00074262	Missing files in CVS repository or workspace		Roger Price	08/26/2008 13:51	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.5	Irene Wong-Bushby	iwongbushby@chubb.com	United States
00074105	Creating CVS Branches for Blaze Advisor 6.5.3		Roger Price	05/21/2009 11:47	Chubb & Son	Blaze Advisor - Site & Enterprise 6.5.2	Irene Wong-Bushby	iwongbushby@chubb.com	United States
00072160	Blaze Advisor - CVS Client		Vidya Chava	09/08/2007 8:15	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.5	Peter Davis	peterdavis@chubb.com	United States
00069857	Problem deploying rule service		Vidya Chava	05/28/2009 15:45	Chubb & Son	Blaze Advisor - Site & Enterprise 6.5.5	Arjun Banerjee	arjun.banerjee@accenture.com	United States
00069544	BA - EOL for 653		Vidya Chava	05/15/2009 7:33	Chubb & Son	Blaze Advisor - Site & Enterprise 6.5.2	Peter Davis	peterdavis@chubb.com	United States
00068569	After upgrade from Blaze 6.1 to Blaze 6.5 error handling behaving inconsistently		Vidya Chava	03/31/2008 7:43	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.5	Henry Mirolyuz	hmiroyuz@chubb.com	United States
00065076	BA - TEST - Compare feature in Next Gen RMA creates files in /tmp directory		Vidya Chava	01/20/2012 6:10	Chubb & Son	Blaze Advisor - Site & Enterprise 6.9.3	Mark Brehm	mbrehm@chubb.com	United States
00061604	Obtaining a download of Blaze Advisor		Richard Witzel	06/09/2010 14:19	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.9	Candice Merritt	cmerritt@chubb.com	United States
00061603	Please provide information on how to download SP1 version of Blaze Advisor 6.9		Richard Witzel	06/08/2010 10:31	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.9	Henry Mirolyuz	hmiroyuz@chubb.com	United States
00059078	- Chubb PARS POC repository with bug		Igor Maler	10/29/2008 16:18	Fair, Isaac	Blaze Advisor - Site & Enterprise 6.9.1	Xun Shao	xunshao@fico.com	United States
00058555	Java exception while starting Blaze IDE		Igor Maler	03/02/2011 14:11	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.9.1	Henry Mirolyuz	hmiroyuz@chubb.com	United States

00057777	connecting to a Blaze repository with CVS versioning I open a project.		Igor Maler	04/28/2010 15:49	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.7	Robert Dorobis	rdorobis@chubb.com	United States
00056549	ScoreModel construct		Igor Maler	08/20/2008 6:16	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.5	Henry Mirolyuz	hmiroyuz@chubb.com	United States
00055956	6.8 or 6.9 64bit compatible?		Igor Maler	06/30/2010 11:01	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.9.1	Candice Merritt	cmerritt@chubb.com	United States
00055472	BA - DEV - Generic JVM Parm		Igor Maler	10/31/2011 10:59	Chubb & Son	Blaze Advisor - Site & Enterprise 6.7	Sat Varre	svarre@chubb.com	United States
00054661	Blaze Advisor- Clients wants to check the versions that work on Windows 7		Igor Maler	05/19/2010 12:03	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.5	Tanya Filstein	tfilstein@chubb.com	United States
00051910	Blaze Advisor 6.9 64bit compatible? supported for OS Windows 7 ?		Igor Maler	06/09/2010 14:13	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.9.1	Candice Merritt	cmerritt@chubb.com	United States
00050277	BA-Client's request to have access to the resource on the day of the test to answer any questions as needed		Igor Maler	11/10/2010 10:39	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.9.1	Jeanne Kirk	jkirk@chubb.com	United States
00049614	BA - Needs upgrade to newest version		Charlotte Plummer	06/30/2011 6:57	Chubb & Son	Blaze Advisor - Site & Enterprise 6.10.2	Henry Mirolyuz	hmiroyuz@chubb.com	United States
00048053	Blaze Advisor version 6.9.1 OS supported		Michael Flores	11/08/2010 12:57	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.9.1	Samuel Raj	samuel.raj@acs-inc.com	United States
00048033	BA - TEST - Problem compiling to .adb files for WebSphere WAS V7 deployment		Eddie Wood	10/12/2011 9:21	Chubb & Son	Blaze Advisor - Site & Enterprise 6.10.2	Robert Dorobis	rdorobis@chubb.com	United States
00048018	FI Support - Access requested		Charlotte Plummer	03/25/2008 6:40	Chubb & Son	FI Support FI Support	Gerard A Baksy	gbaksy@chubb.com	United States
00047582	Blaze Advisor - ndconfig.server env var ejb deployment description usage guidance		Eddie Wood	09/08/2007 6:52	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.5	Eileen Curcio	ecurcio@chubb.com	
00047473	BA - Client wants to know if 6.7 is supported/certified on Windows 7 and WebSphere 7?		Eddie Wood	09/22/2010 8:50	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.9.1	Jeanne Kirk	jkirk@chubb.com	United States
00047383	1510395 Blaze Advisor 6.9.3 In researching custom providers I noticed that the same methods are being called on different instances of the same		Eddie Wood	12/03/2010 14:47	Chubb & Son	Blaze Advisor - Site & Enterprise 6.9.3	R Baird	rbaird@chubb.com	United States
00047038	Blaze Advisor crashes if using IBM JDK 1.6		Eddie Wood	01/28/2010 8:06	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.7	Henry Mirolyuz	hmiroyuz@chubb.com	United States
00046695	BA - DEV - Function call cannot resolve the BOM passed into it		Rajitha Godthi	05/29/2012 4:33	Chubb & Son	Blaze Advisor - Site & Enterprise 7.0	David Deoto	ddeoto@chubb.com	United States
00046033	BA - DEV - Upgrading from Blaze 6.7 to 7.0, Blaze thinks an artifact has been checked out		Rajitha Godthi	05/29/2012 4:55	Chubb & Son	Blaze Advisor - Site & Enterprise 7.0	David Deoto	ddeoto@chubb.com	United States
00045937	Is there a limitation in loading the ADB file in the AIX environment		Rajitha Godthi	06/03/2009 13:20	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.5	Arjun Banerjee	arjun.banerjee@accenture.com	United States
00045855	1122767 Blaze Advisor 653 java 150 Access Authorization Manager from initRepository isn		Michael Flores	04/21/2008 15:24	Chubb & Son	Blaze Advisor - Deployment - Perpetual License 6.5	Tanya Filstein	tfilstein@chubb.com	United States

